



KEN T. CIOFFI  
CHIEF INFORMATION OFFICER

October 18, 2007

Scott Crowder  
Educational Vistas  
P.O. Box 13314  
Albany, NY 12212

Dear Scott,

I just want to express my thanks for the quick response you and your company has had to the requests from the Albany City School District with regard to Violent and Disruptive Incident reporting. Your ability to tailor your VADIRS program to produce reports that meet the New York State reporting requirements and your timely updates to the numerous changes to the VADIR glossary have made our job much easier at the district.

I especially want to thank you for producing the electronic response for the district at the time of the New York State audit. We were prepared and the data helped to ensure our removal from the Persistently Dangerous list.

I look forward to our continued business relationship and the commitment you have had to providing quality service and programs.

Thank you,

Ken T. Cioffi  
Chief Information Officer